

**General Education
Action Update
For
Community Service Learning Outcomes
May 2011**

Action Recommendations	Actions taken
Community Service – GE: 2010 Program Review	
1. Meet with all instructors who teach CS 305 or teach a course with Community Service learning outcomes embedded to discuss results.	All instructors were notified of the results
2. With instructors, create an action plan for addressing the deficiencies in Outcome #3, and assess this outcome in 2 years.	No action taken, I left this position before we had a chance to meet
3. Discuss strategies for maintaining and strengthening Outcomes #1 and #2 – share best practices for supporting student learning in these areas.	No action taken. I left the position before we had a chance to meet
4. Address the expectations of community partners. Have we spread our partnerships too thin? How do we create authentic partnerships that meet both the University and community's needs?	We have cut down on the number of “official” partners so that we are able to meet their stated needs. However, we have not had an intentional conversation about how to improve the partnership
5. Continue to use the measures developed for this assessment for future assessments, but include demographics.	n/a
6. We have not yet had any students complete the Alternative Assessment Portfolio. We will need to assess the success of student learning evidenced through the portfolio.	Portfolios are being collected for a future assessment
7. We have not assessed those courses that embed community service within another course. We need to assess this delivery method as well as the stand-alone courses.	This has not yet happened. It will be included in the next assessment of Community Service
8. Seek an outside reviewer to provide input and suggestions.	No action taken

