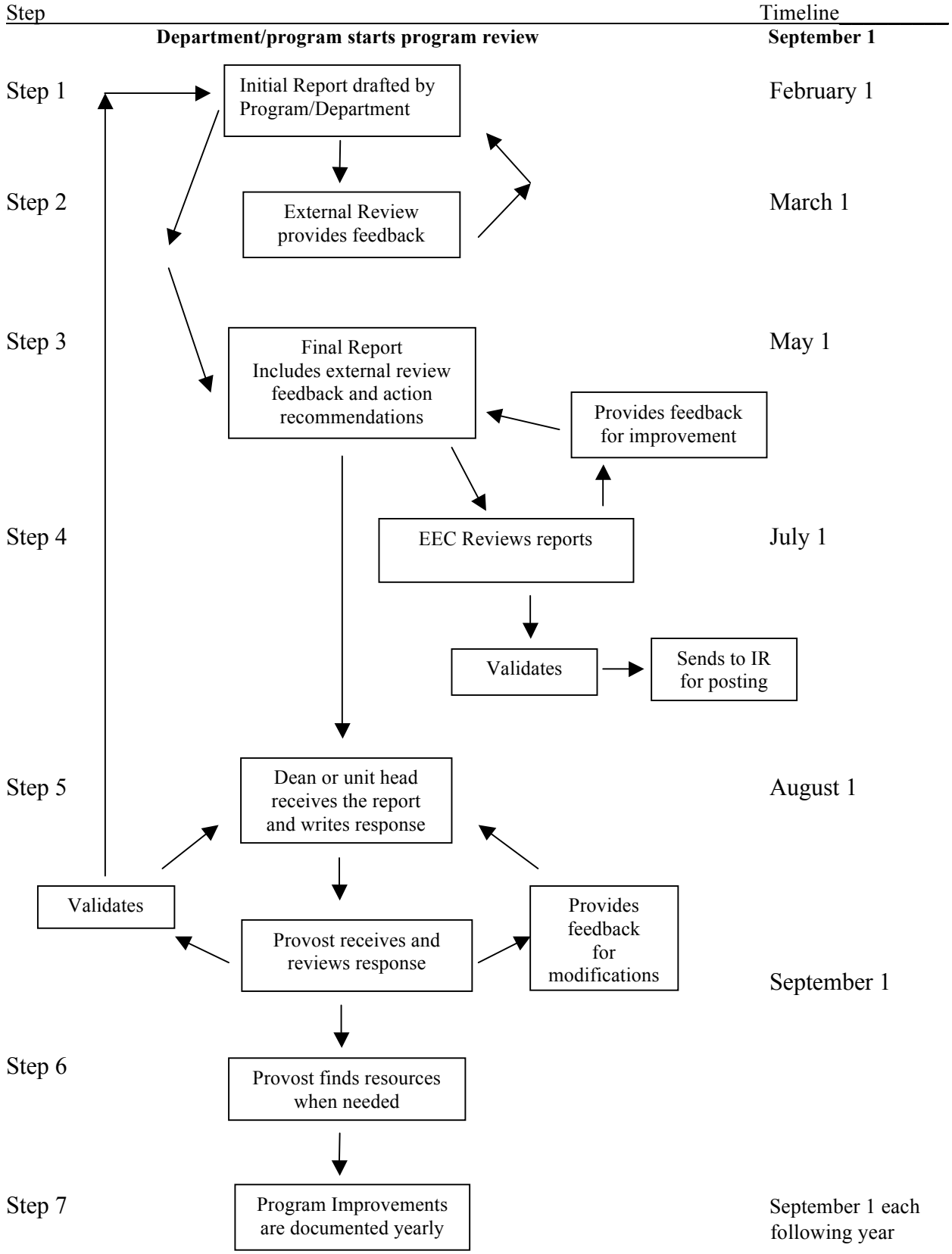Program Review Flow Chart – Draft 3/21/11