

June 4, 2013

To: Stan Skipworth, Director of Campus Safety, University of La Verne
From: Fernando Solorzano, Chief of Police CSU Long Beach
Subject: University of La Verne External Review, Administrative and Co-curricular
Departments and Programs: Campus Safety & Transportation

The Campus Safety & Transportation program has been well defined and organized in a manner that can deliver essential community safety results and customer service to the university community. In relation to other institutions of higher learning the University of Laverne has a CS&T program that is similar to other safety programs throughout the state.

Priority and focus is given to Campus Safety, Transportation Services and Emergency preparedness. Three very important components within a public safety program.

As the reviewer of this Program review and as a Chief Executive within the industry of University Law Enforcement, in my opinion the goals and objectives as stated in the Program Review are realistic and are appropriate as long as the requisite support from administration is financially and logistically provided.

Program capacity

- 1. Does the program have adequate facilities, equipment, resources, and support services?**
- 2. Are the staff well qualified to perform their duties?**

The CS&T Program has some inadequacies that need to be addressed. The vehicle fleet can be improved by adding 2 full size patrol vehicles that can portray and enhance the goals of the public safety program.

Alternate mobile devices such as a T3 motion device and bicycle patrols would help in the transportation of community service officers within the campus community increasing presence and extending legitimacy to the safety program in the eyes of the campus community.

Currently staff are adequately trained, however as a means to enhance the development of the program and the image of the university it would be important to stay informed with current public safety trends within the industry of higher learning.

Private universities are beginning to follow a trend of sending their safety officers through formal police academy training. For example, USC has for several years followed and excelled with this practice in hiring men and women and providing a full academy training session.

Likewise, Chapman University has followed a similar format and has made an effort to hire former law enforcement professionals that have a significant training background. This would be a great asset to the University of La Verne if were to follow a similar practice.

This philosophy will not only benefit the campus but also the Municipality of La Verne in the sense that less staffing resources will be utilized to service the local college.

Emergency Preparedness: The University as a means to stay consistent with local municipal and county agencies should research the investment in an emergency operations program such as WebEoc. Programs such as this can be a great benefit during a large scale disaster that can have a significant affect to the operation of the University. This program allows agencies to work close together during a crisis and it aids agencies in managing resources during a crisis.

Methods and procedures to assess program or department effectiveness

1. Has the program clearly articulated and applied its methods and procedures for assessing its goals, objectives, and their effectiveness?

The assessments that have been articulated clearly identify what limitations exist within the program given the current level of financial and logistical support. With a reference to current campus trends in various crime categories as being better than the norm (for similar environments & population demographics), the implication is that current efforts and modalities are adequate but could be improved with additional investment in infrastructure, equipment, and professional training.

To reiterate, the methodology is thorough and comprehensive with the subsequent recommendations in financial and structural improvements being representative of the effectiveness of the analysis of the program by the current Director.

Overall Health...

The strength of the Program is that its current objectives and modalities are clearly aligned with its demographic, i.e. it meets the basic criterion of the administration as well as the expectations of both the staff and student population; however, given the need to meet evolving challenges represented by numerous examples of violence on K-12 and college campuses (thus the recommendations expressed and articulated within the body of the review).

It is clear that with increases in administrative support for a more enhanced mission objective, combined with recommended increases in financial and logistical support, the program could

evolve into a more relevant and coherent public safety program that would more adequately meet current and future expectations in the public sphere.

It is the opinion of the reviewer that if the administration supports a commitment by the program to evolve and/or develop into an organization that potentially mirrors - but does not duplicate - law enforcement agencies at the city and state levels, that financial resources are diverted and invested in equipment (vehicles, nonlethal weapons), and (more specifically) professional training and development, the Program could more than adequately meet current as well as future public safety issues and concerns with few if any logistical problems.

The idea is to grow the department so that it becomes an adjunct to local law enforcements efforts to police the college community rather than acting as an additional burden (to the city of La Verne) given the current fiscal constraints that cities as well as the State suffers from time to time.

It is imperative that the University of La Verne recognize the responsibility as well as the opportunity to re-establish its own superior safety and security practices, programming and technologies on its main and regional campuses. From my own experiences, it is an asset to any college or university to be able to demonstrate excellent security services, and with the most appropriate technologies. Local, regional and national security expectations are in most cases higher than ever before, and the plan and vision for the Campus Safety Department at the University of La Verne appears to be fully in stride with those expectations, and a solid framework to achieve its requisite goals for the safety of all people of the campus community.

If I can be of any additional assistance, please do not hesitate to contact me.

Sincerely,

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